

## 1.3 QUALITY POLICY

It is the policy of Parkeray to maintain a quality system designed to meet the requirements of ISO9001:2015 in pursuit of its primary objectives, the purpose and the context of the organisation.

### IT IS THE POLICY OF PARKERAY TO:

- Give satisfaction to all of our customers and other stakeholders and interested parties whenever possible, meeting and exceeding their expectations
- Seek out and act on customer feedback on our activities
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities
- Maintain standards that reduce hazards and prevent injury, ill health and pollution
- Provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met
- Ensure that all employees are made aware of their individual obligations in respect of this quality policy
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk"

This quality policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and target of being '**BEST IN CLASS**' in the market in which we operate.

In order to help ensure customer satisfaction is maintained at the highest levels all employees receive information from senior management to ensure awareness and understanding of our quality processes and the impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the business management system is regularly reviewed by our Senior Management Team at board level to ensure it remains appropriate and suitable to our business. The Business Management System is subject to both internal and external annual audits.

Signed for the Parkeray Board of Directors by



Michael Murray CEO - January 2019

## ENVIRONMENTAL POLICY STATEMENT

This Environmental Policy sets out our commitment to constantly consider and take every reasonable measure to conduct our business operations in a responsible and safe manner to minimise our impact on the environment.

Parkeray will strive to meet its environmental objectives in compliance with its Environmental Management system (EMS) in accordance with the international standard ISO 14001: 2015. (Registration number: 182384)

### ENVIRONMENTAL OBJECTIVES

- As far as is reasonably practical we will comply with the requirements of all relevant environmental legislation and regulations that relate to our business operations.
- Where we have the ability to influence or input on design to actively promote and encourage best practice in sustainable construction, both in the design of materials and the use of sustainable materials and products.
- To be a good neighbour, support the Considerate Constructors Scheme or equivalent initiatives, control both noise and dust pollution.
- Minimise the amount of waste generated by our operations, and ensure that 'a duty of care' is observed when being disposed of. Our target is 95% to be recycled across the company year on year.
- Re-use or recycle materials wherever practical by implementing the Site Waste Management Plan (SWMP) on projects where applicable.
- Set environmental objectives and targets annually as part of our business planning, monitor and review to determine effectiveness.
- To develop and provide training to all our staff in the understanding and implementation of our environmental approach.

Overall responsibility for this policy rests with the Parkeray Board of Directors. Each employee has a duty both morally and legally, to comply with this policy and all relevant legislation.

For and on behalf of Parkeray Limited

Signed:



Michael Murray  
CEO

1 April 2018

## HEALTH & SAFETY POLICY STATEMENT

Parkeray Limited is fully committed to achieving and maintaining high standards of health and safety throughout all areas of its business.

This policy confirms our intention to take all reasonable measures to conduct our business operations in a manner that promotes the wellbeing, health and safety of all of our employees and all other persons that may be affected by our business activities. Our commitment extends to the trade contractors we employ, clients, third parties that we work with (designers and consultants), visitors to our projects and members of the public.

To allow us to meet the legislative requirements of the Health and Safety at Work (etc) Act 1974 and our own specific objectives, we have developed a procedural approach which conforms to the requirements of OHSAS 18001:2007.

Adherence to such management systems will ensure that:

- All reasonable steps are taken to minimise accidents and incidences of work related ill health to our employees, clients, supply chain partners, third parties, visitors and members of the public.
- As far as is reasonably practical, risk control is considered, assessed and managed in a consistent manner across all aspects of the company.
- We provide information, instruction, supervision and training to all of our employees appropriate to their roles and responsibilities within Parkeray.
- We consult and communicate with our employees over health and safety issues by various methods; email, bulletins and lectures.
- Suitable and sufficient resources are given to health and safety and welfare across all levels of the business.
- We monitor and review our health and safety performance on a regular basis and with the aim to continually improve.
- A positive health and safety culture is promoted and given the highest level of priority across all levels of the business.

Overall responsibility for this policy rests with the Parkeray Board of Directors. Each employee has a duty both morally and legally, to comply with this policy and all relevant legislation.

For and on behalf of Parkeray Limited

Signed:



Michael Murray  
CEO



1 April 2018